

1	BEFORE THE ARIZONA CORPORATION
2	BOB STUMP
3	Chairman Arizona Corporation Commission GARY PIERCE Commissioner DOCKETED
4	BRENDA BURNS Commissioner MAY 2 3 2014
5	BOB BURNS Commissioner DOCKETED BY L
6 7	SUSAN BITTER SMITH Commissioner
8	IN THE MATTER OF THE APPLICATION) DOCKET NO. T-04302A-14-0115
9	OF XO COMMUNICATIONS SERVICES, LLC FOR APPROVAL OF RESCISSION OF DECISION NO. 74490
10	BOND REQUIREMENT CONTAINED IN ORDER ARIZONA CORPORATION COMMISSION
11	DECISION NO. 70471.
12	}
13	
14 15	Open Meeting May 13 and 14, 2014 Phoenix, Arizona
16	BY THE COMMISSION:
17	FINDINGS OF FACT
18	1. On April 1, 2014, XO Communications Services, LLC ("XO Communica

- 1. On April 1, 2014, XO Communications Services, LLC ("XO Communications" or "Applicant") submitted an Application with the Arizona Corporation Commission ("Commission" or "ACC") requesting an order cancelling the bond requirement contained in ACC Decision No. 70471.
- 2. In Arizona, the Applicant is authorized to provide competitive local exchange and interexchange services pursuant to authorization issued by the Commission in Decision No. 61373, dated January 29, 1999.
- 3. XO Communications serves business customers in the Phoenix metropolitan area. The Applicant does not serve residential customers in Arizona.
- 4. In its Application, XO Communications states that it has maintained the \$235,000 bond as required by Decision No. 70471, renewing and submitting the bond each year.

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

Background

- On January 17, 2003, in Decision No. 65520, XO Communications was reorganized and the Commission ordered the Applicant to procure a \$235,000 performance bond.
- The Applicant's obligation to maintain the performance bond or irrevocable sight draft letter of credit was further reaffirmed by Decision No. 67006 dated May 24, 2004, Decision No. 67460 dated January 4, 2005, and Decision No. 70471 dated September 3, 2008.

XO Communications' Application

- In its Application to eliminate the performance bond requirement, XO Communications cites Arizona Administrative Code ("A.A.C.") R14-2-1105(d), which states that "[i]n appropriate circumstances, the Commission may require, as a precondition to certification, the procurement of a performance bond sufficient to cover any advances or deposits the telecommunications company may collect from its customers, or order that such advances or deposits be held in escrow or trust."
- XO Communications states that it has established through its investment in the state, and by its operating history, that customer deposits are not at risk, therefore, a bond is not necessary or reasonable given XO Communications' history.

Complaints and Compliance

- The Consumer Services Section of the Utilities Division reports the following history of complaints, inquiries, or opinions filed against XO Communications:
 - 2014 Zero Complaints, Zero Inquiries
 - 2013 Six Complaints (four billing, two service), One Inquiry (one other¹)
 - 2012 Three Complaints (one billing, one service, one quality of service), Two Inquiries (two billing)
 - 2011 Ten Complaints billing, two quality service, one disconnect/termination, one other, Two Inquiries (one billing, one other).
 - 10. All complaints have been resolved and closed.

Non-Jurisdictional Authority.

Decision No. _74490

26

Non-Jurisdictional Authority.

Company Policy and Procedures.

Docket No. T-04302A-14-0115 **ORDER** IT IS THEREFORE ORDERED that the Application of XO Communications Services, LLC to terminate the performance bond or irrevocable sight draft letter of credit requirement contained in Decision No. 70471 be and hereby is approved. IT IS FURTHER ORDERED that XO Communications Services, LLC may cancel, rescind, discontinue and be released from any performance bond, irrevocable sight draft letter of credit or other instrument obtained in compliance with the \$235,000 performance bond or irrevocable sight draft letter of credit requirement set by Decision No. 70471.

Decision No. ___**74490**

SERVICE LIST FOR: XO COMMUNICATIONS SERVICES, LLC 1 DOCKET NO. T-04302A-14-0115 2 Ms. Joan S. Burke, P.C. 3 Attorney for XO Communications Services, LLC Law Office of Joan S. Burke, P.C. 1650 North First Avenue 5 Phoenix, Arizona 85003 6 Mr. Steven M. Olea Director, Utilities Division 7 Arizona Corporation Commission 1200 West Washington Street 8 Phoenix, Arizona 85007 Ms. Janice M. Alward 10 Chief Counsel, Legal Division Arizona Corporation Commission 11 1200 West Washington Street 12 Ms. Lyn Farmer 13 Chief Administrative Law Judge, Hearing Division Arizona Corporation Commission 14 1200 West Washington Street Phoenix, Arizona 85007Phoenix, Arizona 85007 15 16 17 18 19 20 21 22 23 24 25 26 27